

SOFTWARE HOUSE



Software House C•CURE 9000 3.10



Open Supervised Device Protocol (OSDP) Support

OSDP support for reader to panel communications on iSTAR Ultra Series controllers



Exceptional scalability

Supports up to 5,000 readers per single server and 60 satellite application server scalability for Enterprise systems



Business continuity

Enterprise system remains operational throughout upgrade process with multi-version software support



Ease of use and convenient access

Access C•CURE 9000 from any internet browser with C•CURE IQ web-based client and monitor and control with C•CURE Go mobile app



Extensive interoperability

Software House Connected Partner Program for standards-based integrations



Reliability and optimized security

Developed in adherence to the rigorous standards of the Johnson Controls Cyber Protection Product Security Program

Powerful and flexible security management

The Software House C•CURE 9000 is one of the industry's most powerful and flexible security management systems. Monitor events, manage personnel, create reports, display dynamic views, monitor system activity, view video, and manage visitors anywhere in the world directly from your PC using the full C•CURE client, the Web-based client or on the move with C•CURE Go mobile app.

Information and event management at its best

Describing C•CURE 9000 as an access control system is an enormous understatement. The way you are able to manage credentials and privileges is what sets C•CURE 9000 apart.

- Area Control and Occupancy Management allow you to enforce global anti-passback, define occupancy restrictions, and lock down procedures in sensitive or classified areas
- Intrusion Zones and Keypad Commands provide additional verification requirements and duress triggers
- Dynamic Views and Editable Maps serve up critical information in a customizable way, all while allowing you to find, manage, and acknowledge significant incidents on user-defined floor plans
- Visitor Management portal gives you control of creating and managing visitor appointments

- Access Management offers a 24/7 solution for managing cardholder access requests without requiring direct involvement from the security team
- Intuitive Badging and Smart Card Enrolment
- Unified Access Control and Video Experience

As an option, you can take a holistic video approach of managing access control, video, and intrusion with a deeply embedded video unifying client. This flexibility, coupled with the system's powerful distributed architecture, makes C•CURE 9000 the leader in providing solutions to some of the most complex security challenges in mid to large enterprise applications.

Mastering scalability

C•CURE 9000 provides the ultimate in scalability from a single server supporting up to 5,000 readers and one million credentials to an advanced distributed enterprise architecture that supports a master and up to 60 satellite application servers. Whether your organization consists of one facility with a few doors or many that span the globe, this solution scales as your company grows.

Industry's most robust integrations

C•CURE 9000 brings you a myriad of integrated solutions including video, intrusion, intercom, fire alarm management, PSIM, and more. The integrations are thoroughly tested and delivered to you through the intuitive C•CURE 9000 interface.

Enterprise architecture

The C•CURE 9000 Enterprise architecture supports one master application server (MAS) and up to 60 satellite application servers (SAS) for enterprise scalability up to 200,000 readers and one million credentials operated under one system for management, monitoring, and reporting.

Corporate security personnel and IT managers receive central control over the entire system, while each local facility maintains control of its individual operation. Each SAS may be positioned close to its relevant field hardware – this reduces traffic to the MAS and optimizes performance. Each facility maintains a local SQL database which is synchronized with the MAS for global control and reporting. The MAS distributes these changes globally from each independent SAS, which ensures all servers are equipped and operating with up-to-date information.

By connecting an SAS to the LAN with local access control hardware, alarm monitoring, and badging workstations, local performance is optimized versus the latency you may experience from the WAN. Local performance is further optimized since the MAS performs all global reporting across all SASs, thus allowing each SAS to allocate its resources solely to important access control functions.

Independent control

Each SAS communicates directly with the MAS but is not dependent on the MAS for access control. Each satellite system administrator has total control over all access control field hardware and system information related to their respective location. This gives regional system administrators autonomous control over their individual regions independent of the MAS and corporate WAN.

Central alarm monitoring and management

C•CURE 9000 Enterprise allows you to simultaneously monitor alarms from multiple locations at one convenient workstation. Viewing all data across all SASs gives you a full view of your entire operation. Monitoring of alarms from multiple sites means operators may rotate the responsibility whether from different buildings at a campus to different locations across the globe.

C•CURE High Assurance Solution

C•CURE High Assurance has replaced the legacy Innometriks High Assurance Security Solution technology and is a native option in the Software House C•CURE 9000 security and event management system. The C•CURE HA credential validation, registration and authentication suite elevates traditional physical access control systems to meet or exceed the credential authentication requirements set forth by the U.S. Government identity programs, SP800-116, FIPS 201 and HSPD-12.

The C•CURE HA solution is the most cost-effective FICAM compliant high assurance solution on the market and makes deploying HA easy and flexible to roll out. With cyber security becoming more important than ever, and custom encryption keys for credentials being hacked consistently, high assurance isn't just for federal and government customers, it's important for all mission critical environments including commercial applications.

Global reporting

With C•CURE 9000 Enterprise's global reporting functionality, you can retrieve personnel, configuration, hardware, journal, audit, and more data from all facilities within the organization. This saves valuable time searching for data and compiling critical reports since all global information is replicated on the MAS.

Ensure Reliability and Business Continuity with a Comprehensive Cybersecurity Program

C•CURE 9000 continues to be developed in adherence to the rigorous standards of the Johnson Controls Cyber Protection Product Security Program. The holistic approach to cyber protection is aimed at providing peace of mind to our customers. Our security mindset begins at initial design concept and is supported through deployment, including a rapid incident response to meet comprehensive and evolving cybersecurity needs.

Open integration platform to 30+ video partner technologies

Real-time monitoring capability is a response to the growing importance of video in access control systems. C•CURE 9000 integrates with a robust portfolio of more than 30 third-party video management systems including Johnson Controls' very own American Dynamics and Exacq video management systems. The integration with these video platforms provides real-time video monitoring and video playback as well as powerful video analytics such as motion detection, abandoned/removed, object detection, crowd formation, dwell, linger, direction, enter/exit area, color, and more.

All Johnson Controls video platform integrations are, by default, available with C•CURE 9000. Supported third-party video integrations with C•CURE 9000 may require additional optional licenses.



C•CURE 9000 standalone and Enterprise system capacities

C•CURE 9000 MAS values (Default/Maximum)¹

	MAS1	MAS2	MAS3	MAS4	MAS5	MAS6	MAS7
Enabled Global Personnel Records ²	1k	10k	25k	100k	250k	500k	1000k
Simultaneous Clients ³	10/150	20/150	30/150	40/150	50/150	50/150	50/150
Badging Clients	1/100	1/100	1/100	2/100	2/100	2/100	3/100

C•CURE 9000 Standalone and SAS values (Default/Maximum)¹

	L ⁴	M ⁴	N ⁴	P ⁴	Q ⁵	R ⁵	R Plus ⁵	S ⁵	S Plus ⁵	T ⁵
Online Readers	16	32	64	128	256	512	1,000	2,500	3,500	5,000
C•CURE Go Reader (Mobile)	0/10	0/10	0/10	0/100	0/100	0/100	0/100	0/100	0/100	0/100
Online Inputs	1k	1k	1k	5k/10k	5k/10k	5k/10k	7.5k/10k	10k	15k	20k
Online Outputs	1k	1k	1k	5k/10k	5k/10k	5k/10k	7.5k/10k	10k	15k	20k
Enabled Local Personnel Records	7k	12k	40k	45k	250k	250k	500k	750k	750k	1000k
Concurrent Clients ³	10/30	10/30	10/30	20/256	30/256	40/256	80/256	100/256	100/256	100/256
Concurrent Badging ³ Clients	1/30	1/30	1/30	2/256	2/256	3/256	5/256	10/256	10/256	10/256

¹Default is the value included with each license model. Maximum is the value that can be purchased and added to a system license up to that amount.

²Global personnel records at the MAS are synchronized to each SAS in an Enterprise system, but do not count against a SAS's local personnel record count.

³Simultaneous client or Concurrent client connections are tabulated by C•CURE 9000 Administration, Alarm Monitoring and Web-based Client connections. C•CURE 9000 is designed to be flexible and allow for expansion. The 256 is a design capability while the tested limit is 100. System performance will vary depending upon specific hardware configuration including number of communication lines/ports, download/upload frequency, etc.

⁴The baseline capabilities of the system are within the envelope of operation for utilization of SQL Express.

⁵(SQL and SQL Express): An SQL Express license is shipped with every system software DVD package. Series Q through T require a full SQL Server Standard or Enterprise (64-bit) license which may be purchased separately.

Specifications

C•CURE 9000 Client Workstation

Recommended hardware and software

Processor	Intel Core i5 Current Generation (3.2 GHz or greater)
Hard Disk Drive	500 GB or greater. SSD is recommended.
Drive Speed	7,200 RPM or greater
Memory	8GB or greater
Network Adapter Card	Integrated Gigabit Network Port
DVD Drive	Recommended
Client Video Card	2GB NVIDIA Quadro K620
Operating System Support	Windows 10 Professional & Enterprise (version 22H2 or higher) (64-bit) Windows 11 Professional & Enterprise (minimum version 24H2) Windows Server 2019 (64-bit) Windows Server 2022 (minimum version 21H2)

C•CURE 9000 Standalone server series L, M, N, P

Recommended hardware and software

Processor	Intel Core i7 Current Generation (3.4 GHz or greater)
Hard Disk Drives	Dual drives: primary drive = 1TB or greater (9000 Runtime); secondary drive = 1TB or greater (data backups). SSD is recommended.
Drive Speed	7,200 RPM or greater
Memory	16GB or greater
Network Adapter Card	Integrated Gigabit Network Port
DVD Drive	Recommended
Video Card	Integrated Video Subsystem (dedicated video accelerator recommended when used as a client workstation)
Database Support (English Only)	SQL Server 2019 Express/Standard/Enterprise (64-bit) SQL Server 2022 Express/Standard/Enterprise (64-bit)
Operating System Support	Windows 10 Professional & Enterprise (version 22H2 or higher) (64-bit) Windows 11 Professional & Enterprise (minimum version 24H2) Windows Server 2019 (64-bit) Windows Server 2022 (64-bit)
Web Server	IIS v8.0 or higher for C•CURE Web, C•CURE Go and victor Web Service

C•CURE 9000 Standalone server series Q, R, R+, S, S+, T SAS server series L, M, N, P

Recommended hardware and software

Processor	Intel Xeon Quad-core E3 Current Generation (3.5 GHz or greater)
Hard Disk Drives	Dual drives: primary drive = 1TB or greater (9000 Runtime); secondary drive = 1TB or greater (data backups). SSD is recommended.
Drive Speed	15,000 RPM or greater
Memory	32GB or greater
Network Adapter Card	Intel Gigabit ET Quad Port Adapter, Gigabit Ethernet NIC, PCIe x4
DVD Drive	Recommended
Video Card	Integrated video subsystem (dedicated video accelerator recommended when used as a client workstation)
Database Support (English Only)	SQL Server 2019 Standard & Enterprise (64-bit) SQL Server 2022 Standard & Enterprise (64-bit)
Operating System Support	Windows 10 Professional & Enterprise (version 22H2 or higher) (64-bit) Windows 11 Professional & Enterprise (minimum version 24H2) Windows Server 2019 (64-bit) Windows Server 2022 (64-bit)
Web Server	IIS v8.0 or higher for C•CURE Web, C•CURE Go and victor Web Service

C•CURE 9000 SAS server series Q, R, R+, S, S+, T MAS server

Recommended hardware and software

Processor	Intel Xeon Gold Current Generation, 8 core (3.0 GHz or greater)
Hard Disk Drives	Dual drives: primary drive = 1TB or greater (9000 Runtime); secondary drive = 1TB or greater (data backups). SSD is recommended.
Drive Speed	15,000 RPM or greater
Memory	32GB Minimum
Network Adapter Card	Intel Gigabit ET Quad Port Adapter, Gigabit Ethernet NIC, PCIe x4
DVD Drive	Recommended
Video Card	Integrated Video Subsystem ⁶
Database Support (English Only)	SQL Server 2019 Standard & Enterprise (64-bit) SQL Server 2022 Standard & Enterprise (64-bit)
Operating System Support	Windows Server 2019 (64-bit) Windows Server 2022 (64-bit)
Web Server	IIS v8.0 or higher for C•CURE Web, C•CURE Go and victor Web Service
Maximum Concurrent SAS per MAS	60
Authentication	Basic authentication with windows logon or enhanced authentication options OAuth2/SAML
Supported Languages ⁷	Arabic, Brazilian Portuguese, Czech, Danish, Dutch, English, French, German, Greek, Hungarian, Italian, Japanese, Korean, Polish, Russian, Simplified Chinese, Spanish, Swedish, Traditional Chinese, and Turkish
Regulatory	UL 1076, cUL 1076, UL 2610, cUL 2610, IEC 60839-11-1 Grade 4

⁶For multiple screen display or other display applications, additional video cards required.

⁷Languages supported with English OS with language pack, not native OS.

Note: C•CURE 9000 has limited performance and support on 32-bit OS platforms (with 4GB memory limitation) with a minimum requirement of 4GB memory. For latest supported Service Pack for OS/DB, please consult the C•CURE 9000 version specific release notes. SQL Server 2014 Express will be the default install for C•CURE 9000 v2.90. All SQL Server compatibility needs to be verified with TDE (Transparent Data Encryption) mode.

New features

C•CURE 9000 v3.10

Support for 8 OSDP Readers on an iSTAR Edge G2 for more flexibility in your door configurations

Workstation Privileges where security personnel can log into different workstations and have the correct privileges and layouts available to them

C•CURE HA providing built-in high assurance for mission critical environments including government entities
no need for the separate panel services driver

C•CURE IQ web enhancements including: Indoor Maps with devices and quick actions, Video Clip Builder & Clip Management, New Advanced Video Search with thumbnails, Unified Health Dashboard with system, storage and device level details, Operator Management, Clearance Editor, Layouts Home Screen & tabs, New Welcome Screen with system updates and quick links

C•CURE IQ Security Intelligence – New central Security Intelligence area of C•CURE IQ with four new dashboards including: Alarm Activation, Alarm Automation, Occupancy & Attendance

Support for new OSDP input/output modules: I16/R16, I16/R2, I4/R4

ASSA ABLOY Aperio: added support for privacy mode and double swipe functionality