

SOFTWARE HOUSE



C•CURE IQ Incident Management



Event-driven Incident Creation

Automatically generate incidents from security events or alarms to accelerate response times and eliminate manual steps.



Visual Workflow Builder

An intuitive drag-and-drop designer that makes it easy to create, customize, and adapt workflows.



Adaptive Workflow Configuration

A flexible configuration that allows teams to enable, disable, or assign workflows to specific event types.



Full Incident Workflow

A complete, end-to-end framework to standardize incident processes and drive consistent, efficient resolution.



Advanced Decision Tree

Powerful toolset to tailor decision logic and automate incident workflows for more complex situations.

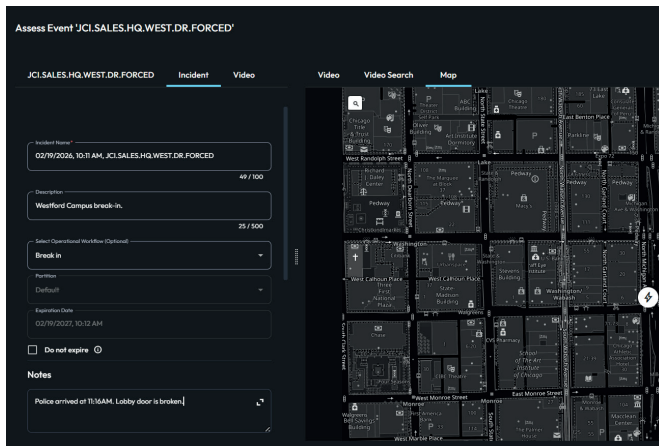


Incident Report Generation

Clear, exportable incident report summary that captures key details for audit and compliance needs.

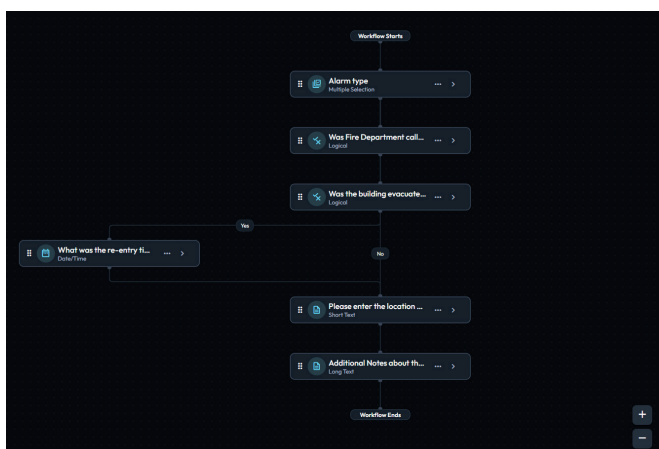
Incident Management and response are core to any organization. How organizations detect, respond to, and resolve disruptions is often specific to the compliance and reporting requirements of their industry. C•CURE IQ now offers a native solution to Incident Management, from creation, to investigation, to documentation, ensuring security operators can manage and resolve incidents quickly.

When an intruder forces a door at a facility, the security operator must act quickly and confidently. With C•CURE IQ Incident Management, that response becomes streamlined and coordinated. After recognizing an active Forced Door Open event and verifying the intrusion through live or recorded video, the operator can immediately create an incident linked to the event and follow the guided workflow to capture the essential details, ensuring the situation is documented accurately from the start.



Incident Management

C•CURE IQ Incident Management introduces a fully structured, operator friendly framework designed to elevate how security teams capture, investigate, and resolve incidents. Embedded directly into the C•CURE IQ environment, it enables operators to build context rich incident records with detailed notes and guided operating procedures—ultimately producing a complete report suitable for both internal review and external authorities. By standardizing the process, the solution strengthens operational efficiency, improves documentation quality, and reinforces compliance across the entire security operations.



Workflow Builder

Furthermore, to support evolving protocols, the flexible Incident Management Workflow Builder empowers organizations to design tailored operating procedures for different incident types, ensuring alignment with industry regulations, corporate standards, or site specific requirements. Incident Workflows can be assigned automatically to certain security event types or selected manually by operators, to ensure the most appropriate process is followed. This workflow flexibility enhances compliance, enabling security teams to consistently meet and replicate security protocols while adapting to unique operational needs—all without sacrificing efficiency or clarity.

Ordering Information

The Incident Workflow Builder is an add-on feature and requires a separate license; Incident Management is included without additional licensing.

Model Number	Description
CC-IMW-SM	C•CURE IQ Incident Management Workflow Builder License, Small (for Series L, M & N)
CC-IMW-MD	C•CURE IQ Incident Management Workflow Builder License, Medium (for Series P, Q & R)
CC-IMW-LG	C•CURE IQ Incident Management Workflow Builder License, Large (for Series RP, S, SP, T)